



ORCHARD HOTEL
SINGAPORE

Date: May 10, 2000.

TO WHOM IT MAY CONCERN

AT Reservation Network Pte Ltd is representing many hotels and resorts especially in Asia Region in providing online reservations service to internet users requiring accommodation and travel needs. They have been instrumental in providing a good level of service to their clientele - the business and leisure travellers, through their online reservations service via the Internet.

Orchard Hotel Singapore has been working with **AT Reservation Network Pte Ltd** since May 1998. We have been able to enjoy a good performance through them. Since our inclusion in their online reservation system, they have become one of our top producing Travel Agents. The staff also handles clients' needs in a very professional, efficient and prompt manner.

AT Reservation Network Pte Ltd is not only an agent providing room bookings, but a consultant to partner hotels in developing and implementing action plans from time to time to tackle the market demands. Big efforts have been spent on their part to constantly update our hotel's web page with news release and hotel information.

We can affirm that **AT Reservation Network Pte Ltd** have been supporting us in a very satisfactory manner and we have no hesitation to recommend them to you in confidence.

BRENDA LEE-McCOLL
Director of Sales
ORCHARD HOTEL SINGAPORE