

Magdalene Yeo
Director of Operations
AT Reservations Network Pte Ltd
22 Cavenagh Road
#02-05 Hotel Grand Central
Singapore 229617

April 10, 2000

Dear Ms. Yeo

Re: Asia's Premier Online Reservations Network

I'm writing you this letter to thank you for your continuous support and for fulfilling your promises and commitments.

On the very first day that we were put on live at your website, we received our first booking. This is the first time an online service was able to deliver in such a short time.

You delivered a total of 350 room nights in our first six months of working together and as of today, you have delivered a year to date production of 214 room nights, a production I feel, is merely the tip of the ice berg of your true potential. This production too, may be due to our many close out dates.

Maybe you may like to commit to a room allocation in view of your guests frequent request for our hotel based on our superb location, gracious hospitality and mouth watering food that has become the talk of town.

Your website's layout, design and ease of use for your customer is perhaps one of the reasons your site is so popular.

Once again, thank you and we look forward to a long and fruitful relationship.

Yours sincerely,



Brendan Wong
Director of Sales

HOTEL FAIRLANE ON THE WEB

Good News! You can now visit us on the world wide web. Our website address is www.hotelfairlane.com.my So, the next time you're in cyberspace, look us up!

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